



Registered Office  
**EMPIRE ROAD  
LEICESTER  
LE3 5HE**  
TEL: 0116 233 4441/2  
FAX: 0116 233 4443  
VAT NO 620 1760 81

Registered in England  
No 5442496

[www.harveyswindows.co.uk](http://www.harveyswindows.co.uk)

## **IMPORTANT INFORMATION - PLEASE READ**

Dear Customer,

As we are sure you are aware, government legislation involving additions and amendments to the existing building regulations have been introduced which affect our industry, and your installation.

The main aim of this legislation is to help prevent global warming by reducing unnecessary heat loss through dwellings. As a company, we have had to prove that our products comply with the new energy rating requirements.

We guarantee to comply with the conditions laid out within these regulations.

As an approved member of the FENSA organisation, we have regular spot checks on our work. On completion of your work, we will issue you with a certificate stating that we have complied with all relevant building regulations. We will register your installation\* with FENSA and they will issue you with a FENSA certificate. We have to obtain your permission before we hand your personal information onto FENSA for registration. We will assume that once you have read this letter, if you do not contact us, you have given us that permission. You will need the FENSA certificate if you sell your home, to prove that your installation complies with all relevant regulations.

We are FENSA member number 13552, and they can be contacted via their website at:  
[www.fensa.org.uk](http://www.fensa.org.uk)

We are also obliged to provide you with an insurance backed guarantee, to cover your installation from us should we cease to trade. The price we quote to you will include provision for such a guarantee for all FENSA registered installations.

\*Only installations consisting of new windows or doors that are more than 50% glass are subject to this process.

Yours sincerely,

Sally Roberts



**"The Olympian Gold"**  
Be part of the winning team!

We at HARVEYS work at ways to help you through the window maze.

